GOVERNMENT OF INDIA
TOURISM
LOK SABHA

UNSTARRED QUESTION NO:2483
ANSWERED ON:14.12.2015
Grievances Addressed on Incredible India Helpline
Thakur Shri Anurag Singh

Will the Minister of TOURISM be pleased to state:

(a) the number of e-visas granted and its percentage as compared to total visas in the last two years to foreign tourists;
(b) the amount of funds spent on Mobile Tourism application and average daily users for the same;
(c) the number of calls received and grievances addressed on the Incredible India Helpline so far during the last one year, month-wise; and
(d) the number of people trained and placed so far under the revamped Hunar Se Rozgar Tak, State/UT-wise?

Answer

MINISTER OF STATE FOR TOURISM (INDEPENDENT CHARGE)
(DR. MAHESH SHARMA)

(a): The Government of India has launched e-Tourist Visa facility in the country on 27.11.2014. As per Ministry of Home Affairs, till now (08.12.2015), 470487 e-visas have been issued, which is 7.18% of the total regular tourist visas of 6544462 issued to foreign tourists in the last two years from 08.12.2013 to 08.12.2015.

(b): The total expenditure incurred on development of Incredible India Mobile App through National Informatics Centre was Rs.18.99 lakhs. The downloads of this App by the users is as below:

i) Android − 18740
ii) IOS - 16800

(c): The Incredible India helpline was set up on 26.12.2014 and this service receives on an average 376 calls per day. The month-wise breakup of the calls are as below:
<pre>
Month (2015) No. of Calls
January 11778
February 10627
March 12120
April 12075
May 13553
June 9920
July 10238
August 10243
September 12075
October 11786
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(d): Under Hunar Se Rozgar Tak, a programme to create employable skills, the Ministry of Tourism extends assistance specific to implementing organizations and not State-wise. Efforts of the implementing organization as to placement is only facilitative. A total number of 229156 persons have been trained till the end of November 2015 since the inception of the Programme in 2009.

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